# RESEARCH ARTICLE



# The impact of ISO 14001 on firm environmental and economic performance: The moderating role of size and environmental awareness

Pablo Arocena<sup>1</sup> | Raquel Orcos<sup>2</sup> | Fedaous Zouaghi<sup>1</sup>

<sup>1</sup>Department of Business Management and Institute for Advanced Research in Business and Economics (INARBE), Public University of Navarre, Pamplona, Spain

<sup>2</sup>Department of Economics and Business, University of La Rioja, Logroño, Spain

### Correspondence

Fedaous Zouaghi, Department of Business Management and Institute for Advanced Research in Business and Economics (INARBE), Public University of Navarra, Pamplona 31006, Spain.

Email: ferdaous.zouaghi@unavarra.es

### **Funding information**

Ministry of Economy and Competitiveness (Spain) and the European Regional Development Fund, Grant/Award Numbers: ECO2017-86054-C3-2-R, ECO2017-86305-C4-4-R (AEI/FEDER, EU)

### Abstract

This paper analyzes the impact of adopting the ISO 14001 standard on firm environmental and economic performance. In particular, it is argued that the degree of environmental awareness of the society (EAS) and firm size are two factors moderating the effect of ISO 14001 on firm performance. A number of hypotheses are formulated and empirically tested on an international sample of 583 listed companies in 46 countries over the period of 2009–2018. The findings show that (i) ISO 14001 adoption contributes to reducing firm carbon emission intensity and increasing firm profitability; (ii) the impact of ISO14001 on profitability is greater for companies from countries with high EAS and for larger firms; and (iii) the impact of ISO 14001 on carbon intensity is greater for headquartered in countries with low EAS. Managerial and policy implications resulting from the widespread adoption of certifiable environmental standards are also discussed.

# KEYWORDS

CO<sub>2</sub> emissions, environmental management systems (EMS), ISO 14001, profitability

# 1 | INTRODUCTION

Since its release by the International Organization for Standardization in 1996, the ISO 14000 series have become widespread among firms around the world.<sup>1</sup> Despite its remarkable global expansion, the potential benefits and drawbacks of ISO 14001 adoption are still under debate among managers and scholars (e.g., Boiral, Guillaumie, Heras-Saizarbitoria, & Tayo Tene, 2018; Heras-Saizarbitoria & Boiral, 2013). Furthermore, previous empirical research provides inconclusive evidence on the actual impact of this certifiable standard on firm performance: whereas a number of studies suggest that ISO 14001 adoption has a significant impact on improving management practices and firm performance (e.g., Iwata, Arimura, & Hibiki, 2010; Nishitani, Kaneko, Fujii, & Komatsu, 2012; Russo, 2009; Testa et al., 2014), others question the standard's effectiveness (Boiral, 2007; Boiral & Henri, 2012; King, Lenox, & Terlaak, 2005).

<sup>1</sup>In 2018, approximately 447,547 sites in 181 different countries were awarded ISO 14001 certification (ISO Survey, 2018).

Heras-Saizarbitoria and Boiral (2013) and Boiral, Guillaumie, Heras-Saizarbitoria, and Tayo Tene (2018) provide updated and comprehensive reviews of the empirical literature on ISO 14001. The authors summarize the main findings of previous studies and identify analytical limitations and research gaps. They claim that most empirical analyses (i) focus on a single country, (ii) use cross-sectional data, (iii) analyze information gathered through questionnaires, that is, based on managers' perceptions, (iv) ignore contextual factors such as the culture and values of the region where firms operate, and (v) overlook important environmental issues such as greenhouse gas emissions when measuring the environmental impact of firms. Therefore, a better understanding of the real outcomes of ISO 14001 adoption requires further empirical research based on longitudinal and broader international samples grounded on secondary data sources to explore factors that may act as moderators of the impact of ISO 14001 on environmental and economic indicators.

The research in this paper is motivated by the above considerations. Specifically, the paper analyzes the impact of the adoption of ISO 14001 on the environmental and economic performance of an international sample comprising 583 firms from 46 countries operating in 16 different sectors over the period of 2009-2018. We measure firm environmental performance by the rate of carbon intensity, defined as tons of CO<sub>2</sub> emitted by the company per unit of output, whereas economic performance is evaluated by return on assets (ROAs). Furthermore, the adoption of ISO 14001 is measured with a variable that captures the degree of implementation across a firm's sites. Additionally, we formulate and empirically test a number of hypotheses about the moderating role of the environmental awareness of the society (EAS) and firm size in the environmental and economic impact of ISO 14001 adoption. Finally, we note that all variables used in the analysis come from the Thomson Reuters Datastream and Eikon databases. Therefore, our variables do not depend upon the subjectivity of any respondent. Moreover, the longitudinal, multisectorial, and international character of our sample allows us to account for time-, sector-, and country-specific effects.

WILFY Business Strategy

The remainder of the paper is structured as follows. Section 2 presents a theoretical discussion and the development of our hypotheses. Section 3 presents the data, variables, and empirical modeling strategy. Section 4 presents the results, and Section 5 discusses the main conclusions and implications of our findings.

# 2 | THEORETICAL FRAMEWORK AND HYPOTHESES

Our theoretical framework is articulated around six hypotheses. The first two explore the consequences of ISO 14001 adoption for firm environmental and economic performance, measured as the carbon intensity (rate of  $CO_2$  emissions [RCO<sub>2</sub>]) and the profitability of the firm, respectively. The next two hypotheses focus on how firm size moderates the impact of ISO 14001 adoption on both  $CO_2$  emissions and profitability. Finally, the last two hypotheses examine how the environmental awareness of the country determines the relationships of ISO 14001 adoption with  $CO_2$  emissions and profitability. Figure 1 offers a graphical representation of the theoretical model.

# 2.1 | The impact of ISO 14001 on environmental performance and profitability

ISO 14001 is an international certifiable standard providing a systematic framework that helps firms control their environmental impact. According to Deming's (1986) continuous improvement mode, such a framework requires establishing an environmental policy with specific objectives, creating a monitoring program to control and improve the effectiveness of the environmental policy, and undertaking corrective actions when necessary (Boiral & Henri, 2012; Delmas & Montes-Sancho, 2011). The practical implementation of this framework usually compels firm to acquire the best available environmental technologies and to develop training programs aimed at involving all staff in environmental management (Prakash & Potoski, 2014).

ISO 14001 is a process-based standard (Boiral & Henri, 2012; Heras-Saizarbitoria & Boiral, 2013). It does not establish specific outcomes but instead defines a set of practices that guide firms in environmental management. These practices are expected to improve the rigor with which firms monitor and seek to reduce their impact on the environment (González-Benito & González-Benito, 2008; Turk, 2009; Zeng, Tam, Tam, & Deng, 2005). For instance, the documentation of environmental procedures required by ISO 14001 enables firm to increase control over the consequences of their activities for the ecosystem and adopt eventual corrective actions (López-Fernández & Serrano-Bedia, 2007; Morrow & Rondinelli, 2002). Moreover, the practices defined by ISO 14001 are likely to lead to higher commitment of managers and employees to the environmental management of the firm (Boiral, 2007; Nguyen & Hens, 2015; Schylander & Martinuzzi, 2007).

Because the integration of the systematic framework defined by ISO 14001 is usually associated with the adoption of better environmental technologies, more rigorous organizational procedures to protect natural resources, and stronger environmental awareness among managers and employees, ISO 14001 adoption is expected to ultimately result in improved environmental performance (Curkovic & Sroufe, 2011; Erauskin-Tolosa, Zubeltzu-Jaka, Heras-Saizarbitoria, & Boiral, 2020; Garrido, González, & Orcos, 2020; Molina-Azorín,



Business Strategy

Tarí, Claver-Cortés, & López-Gamero, 2009; Testa et al., 2014). Accordingly, our first hypothesis proposes the following:

**H1.** ISO 14001 adoption contributes to increased firm environmental efficiency.

Although ISO 14001 was primarily launched to guide firms in the control of their environmental impact, it may have further-reaching operational and economic consequences.<sup>2</sup> First, from an operational perspective, ISO 14001 is considered a management tool whose adoption requires adapting and modifying many of the firm's technical processes (Heras-Saizarbitoria & Boiral, 2013; Orcos & Palomas, 2019). In particular, firms implementing ISO 14001 must redesign their processes with the goals of optimizing the use of materials, eliminating redundant production and packaging procedures, and reducing energy and water consumption (Lo, Yeung, & Cheng, 2012). This redesign of technical processes often leads firms to operate with higher efficiency (Darnall & Edwards, 2006; De Jong, Paulraj, & Blome, 2014; Schoenherr, 2012). For instance, empirical evidence has shown that ISO 14000 adoption results in enhanced workforce productivity (Ozusaglam, Robin, & Wong, 2018; Treacy, Humphreys, McIvor, & Lo, 2019), lower required time for manufacturing (Melnyk, Sroufe, & Calantone, 2003), more efficient investments in R&D because of better management of resources (He & Shen, 2019), lower operating costs (Lo, Yeung, & Cheng, 2012; Treacy, Humphreys, McIvor, & Lo, 2019), and better use of materials and energy (Waxin, Knuteson, & Bartholomew, 2020).

Second, from an economic perspective, it is often argued that ISO 14001 adoption confers different advantages to firms via enhanced legitimacy (Bansal & Hunter, 2003; Delmas & Toffel, 2008; Graffin & Ward, 2010). Firms are perceived as legitimate actors when their activities are seen as desirable or appropriate within a socially constructed system of beliefs, values, and norms (Suchman, 1995). Being identified as a legitimate entity is in the interest of any firm, as such recognition brings advantages like easier access to resources, institutional support, and long-term viability (DiMaggio & Powell, 1983; Meyer & Rowan, 1977; Oliver, 1991). One of the ways in which firms may seek to be perceived as legitimate actors and receive the corresponding benefits of social approval is by developing proactive environmental behaviors (Bansal & Roth, 2000; Berrone, Fosfuri, & Gelabert, 2017; Darnall, Henriques, & Sadorsky, 2010). Firms characterized by their environmentalism may take advantage of a higher volume of sales (Chen & Ho, 2019; Radhouane, Nekhili, Nagati, & Paché, 2018) and enhanced customer satisfaction and loyalty (Danso, Adomako, Amankwah-Amoah, Owusu-Agyei, & Konadu, 2019; Tang, Lai, & Cheng, 2012).

By allowing firms to signal their environmental proactivity in a credible way, ISO 14001 certification is often employed as a means to satisfy social expectations and, in turn, to obtain the benefits of

legitimacy (Bansal & Bogner, 2002; King et al., 2005; Montiel, Husted, & Christmann, 2012). The capacity of ISO 14001 to provide legitimacy has been proved to some extent by studies showing that it improves the relationships of adopting firms with stakeholders such as customers (Chiarini, 2017), authorities (He, Yang, & Choi, 2018), shareholders (Xu, Zeng, Zou, & Shi, 2016), potential investors (Jacobs, Singhal, & Subramanian, 2010), and employees (Rondinelli & Vastag, 2000). Additionally, the fact that ISO 14001 confers social approval by improving the image and reputation of firms is a recurring argument in the previous literature (Boiral, 2007; Heras-Saizarbitoria, Landín, & Molina-Azorín, 2011; Jiang & Bansal, 2003; Psomas, Fotopoulos, & Kafetzopoulos, 2011).

In summary, it is expected that ISO 14001 adoption allows firms to both (i) operate with higher efficiency, which reduces operation costs, and (ii) attain legitimacy, which may result in advantages such as a higher volume of sales and a wider acceptance of firms' products and services. Accordingly, our second hypothesis posits the following:

H2. ISO 14001 adoption contributes to increased firm profitability.

# 2.2 | Firm size as a contingent factor of the impact of ISO 14001

Effective implementation of ISO 14001 is required to obtain a significant effect of its adoption. It has been argued that the internalization of the procedures defined by ISO 14001 largely shapes its consequences<sup>3</sup> (Castka & Prajogo, 2013; latridis & Kesidou, 2018; Testa, Boiral, & Iraldo, 2018). When adopting ISO 14001, firms may implement it either symbolically or substantively (Aravind & Christmann, 2011; Garrido et al., 2020; Lannelongue, Gonzalez-Benito, & Gonzalez-Benito, 2014). Under symbolic adoption, ISO 14001 procedures are superficially incorporated. In spite of the control of certification bodies, some firms are able to obtain ISO 14001 certification without a total commitment to this environmental standard (Boiral, 2007; Christmann & Taylor, 2006). This approach to ISO 14001 adoption, which is known as decoupling, allows firms to be perceived as legitimate actors without experiencing the disruption of introducing new practices (Meyer & Rowan, 1977). By contrast, substantive adoption is a real and full integration of the ISO 14001 framework into the firm's daily activities. Whereas symbolic adoption does not necessarily confer the environmental and operational benefits attributed to ISO 14001, substantive adoption enables firms to obtain all the intended advantages of this environmental management systems (EMS) (Aravind & Christmann, 2011; Yin & Schmeidler, 2009).

<sup>&</sup>lt;sup>2</sup>Likewise, previous studies show that the implementation of other certified management standards, fundamentally ISO 9001, significantly impacts firm operations (Heras-Saizarbitoria & Boiral, 2013) while enhancing firm legitimacy (e.g., Boiral, 2003; Heras-Saizarbitoria & Boiral, 2019).

<sup>&</sup>lt;sup>3</sup>The role of internationalization has been also explored by considering other certified management standards, mostly quality standards (see, for instance, Briscoe, Fawcett, & Todd, 2005; Tarí, Heras-Saizarbitoria, & Pereira, 2013; Tarí, Molina-Azorín, Pereira-Moliner, & López-Gamero, 2020). The conclusions reached when analyzing quality standards are similar to those obtained for ISO 14001.

We contend that large firms are more likely to substantively adopt ISO 14001 and, in turn, attain the environmental and operational benefits associated with it for two main reasons. First, the implementation of the operational framework of ISO 14001 involves a significant investment of cost and time (Bansal & Bogner, 2002; Boiral, 2011; Darnall, 2006). Consequently, firms need a sufficient level of resources to effectively implement this EMS. As many authors have noted, the size of the firm largely determines the level of resources available to implement ISO 14001 and subsequent certification (Melnyk et al., 2003; Nishitani, 2009; Szymanski & Tiwari, 2004). Whereas small firms may fail to fully incorporate certain environmental practices because of their lack of resources (King & Lenox, 2001), large firms have the required resources to properly undertake the operative modifications required by ISO 14001. For instance, González, Sarkis, and Adenso-Díaz (2008) show that larger firms are more efficient in implementing material use-reduction practices than smaller firms

Business Strategy and the Environment

2 an

958 WILEY-

Second, in general, the larger the size of the firm, the higher its visibility. As large firms are more visible, they usually attract more attention from the media and other stakeholders (McGuire & Dilts, 2008; Paulraj & De Jong, 2011; Rindova, Pollock, & Hayward, 2006). The higher public scrutiny to which large firms are subject increases the likelihood that social audiences will detect greenwashing behaviors such as symbolic adoption of ISO 14001 and, in turn, initiate disciplinary actions. When firms are perceived as opportunistic and their decoupling behaviors are detected, they are morally evaluated (Lange & Washburn, 2012). This evaluation may result in a common perception that the firm is unreliable and untruthful (Berrone et al., 2017), negatively affecting its image and its relations with stakeholders. The high risk of social punishment that large firms experience because of their high visibility reduces their incentives to symbolically implement ISO 14001 while increasing the perceived appeal of substantively integrating this EMS.

On the basis of the above discussion, we argue that small firms are more likely to symbolically adopt ISO 14001, whereas large firms are more willing to undertake a substantive implementation of this environmental standard. As substantive implementation is associated with better control of the firm's environmental impact and higher operational advantages (Aravind & Christmann, 2011; Yin & Schmeidler, 2009), we expect that the larger the size of the firm, the greater the increase in profitability and environmental efficiency arising from ISO 14001 adoption. Accordingly, our next hypotheses propose the following:

- **H3.** The difference in environmental efficiency between ISO 14001 adopters and non-adopters is greater among large firms than among small firms.
- H4. The difference in profitability between ISO 14001 adopters and non-adopters is greater among large firms than among small firms.

# 2.3 | Environmental awareness of society as a contingent factor of the impact of ISO 14001

The consequences of ISO 14001 may vary depending on the features of the country (Garrido et al., 2020; Prakash & Potoski, 2014). We argue that the degree of EAS is a major country-level factor determining the relative impact of ISO 14001 adoption for two reasons. First, the level of EAS is associated with the development of specific social expectations, regulations, and policies that shape the competitive arena in environmental (and nonenvironmental) matters. Second, the values of the societal context greatly influence individual behaviors and choices (e.g., Peng, Sun, Pinkham, & Chen, 2009; Schneider & De Meyer, 1991). Thus, managers from countries with different degrees of EAS may show differences in their commitment to addressing environmental concerns.

Under high EAS, the public demand for environmental safeguards and remedies to environmental problems is more intense. In general, countries with high EAS are characterized by more comprehensive legislation and more ambitious regulatory policies aimed at protecting natural resources and thus show better overall environmental indicators. Consequently, firms embedded in such societies usually obtain higher rewards from environmental behaviors such as ISO 14001 adoption, as their environmentalism is consistent with societal values and expectations (DiMaggio & Powell, 1983; Meyer & Rowan, 1977). For instance, compared with weak EAS countries, in strong EAS countries, customers are more willing to pay higher prices for sustainable products, investors require lower returns from environmentally responsible firms, and governments reward and subsidize firms developing environmental initiatives.

Furthermore, the price of polluting resources (e.g., fossil fuels) is typically higher in countries with high EAS than in countries with low EAS. As a consequence, the operating cost savings resulting from effective implementation of ISO 14001 procedures should be comparatively higher in countries with high EAS. Similarly, penalties for polluting are usually higher in countries with high EAS, and the legal costs of pollution and ecological incidents may be substantial for firms (Flammer, 2013). ISO 14001 adoption helps firms comply with environmental regulations (McGuire, 2014; Potoski & Prakash, 2005) and therefore avoid these higher fines and sanctions in countries with high EAS. In summary, we argue that firms can attain greater profit from adopting ISO 14001 under high EAS compared with low EAS, leading us to formulate the following hypothesis:

# **H5.** The difference in profitability between ISO 14001 adopters and nonadopters is greater among firms from high EAS countries.

With respect to environmental impact, two opposing directions of the moderating effect of EAS on the relative impact of ISO 14001 adoption are possible. On the one hand, following the discussion above, firms under low EAS are likely to operate under weaker pressure to address environmental concerns and thus exert lower managerial effort to reduce the environmental impact of

959

their activities. Thus, the difference in firm-level environmental performance between ISO 14001 adopters and nonadopters should be greater under low EAS than in an environmentally demanding context (high EAS). To some extent, ISO 14001 can fill the gaps left by a lack of appropriate environmentalt institutions and regulations.

On the other hand, firms adopting ISO 14001 in high EAS countries could have a greater tendency to recruit managers with stronger environmental consciousness and capabilities than nonadopting firms in order to ensure effective implementation of the standard. Such managers would be committed to substantively integrating the procedures of this certifiable standard, thus magnifying its impact (Aravind & Christmann, 2011; Castka & Prajogo, 2013; Garrido et al., 2020; Yin & Schmeidler, 2009). If so, the difference in environmental outcomes between ISO 14001 adopters and nonadopters would be greater under high EAS than low EAS.

On the basis of the opposing arguments discussed above, we propose two alternative hypotheses:

- H6a. The difference in environmental efficiency between ISO 14001 adopters and nonadopters is greater among firms from low EAS countries.
- H6b. The difference in environmental efficiency between ISO 14001 adopters and nonadopters is greater among firms from high EAS countries.

#### **EMPIRICAL ANALYSIS** 3

#### 3.1 Data sample

The main source of data used in the empirical analysis is the Thomson Reuters Datastream and Eikon databases, which provide firm-level information on the dependent and independent variables discussed below. On the basis of the available data, our sample comprises 583 public listed firms from 2009 to 2018, resulting in a total of 6,733 firm-year observations. Figure 2 and Tables 1 and 2 illustrate the richness of our database, which includes observations from a wide variety of ISO 14001 certified and noncertified firms from a broad spectrum of sectors and countries (16 industries and 46 countries).

#### 3.2 Variables

Our research explores the impact of ISO 14001 adoption on two dependent variables, namely, economic performance and environmental performance. Economic performance is measured by ROAs, which is defined as the ratio of net profit to total assets. ROA reflects the efficiency of a firm's use of its assets to generate profits (Minutolo, Kristjanpoller, & Stakeley, 2019). Environmental performance is proxied by the RCO<sub>2</sub>, defined as tons of carbon dioxide emitted by the firm divided by total revenue. RCO<sub>2</sub> is therefore an indicator of a firm's carbon intensity, which is equivalent to the standard emissions intensity measure used at the macroeconomic level (i.e., CO2/gross domestic product per capita [GDP]).

Our main independent variable is ISO, which is measured as the percentage of facilities of a firm that have ISO 14001 certification; that is, the variable ISO ranges from 0 for firms without any certified facility to 100 for firms in which all facilities are certified with the environmental standard. To our knowledge, this measure is a novelty in the literature, as most studies identify the adoption of ISO 14001 with dichotomous variables only (Aragón-Correa, Marcus, & Vogel, 2020).

Our theoretical framework proposes that the effect of ISO 14001 adoption varies according to firm size and EAS. Whereas we measure the first variable as the natural logarithm of the number of employees (SIZE), we proxy the second one through the Environmental Performance Index (EPI). The EPI was developed by Yale University (Yale Center for Environmental Law and Policy) and Columbia University (Center for International Earth Science Information Network) in collaboration with the World Economic Forum. The EPI quantifies and numerically indicates the environmental performance of a state's policies. It is based on 24 environmental indicators clustered into two areas: (1) environmental health and (2) ecosystem vitality. The EPI has been released since 2006 and has become one of the best-known indexes for tracking the environmental performance of countries (Otoiu & Grădinaru, 2018). Wendling, Emerson, Esty, Levy, and de Sherbinin (2018) provide more details on the index and its construction.<sup>4</sup> The value of EPI ranges from 0 to 100, with higher values indicating better environmental performance of the country. We assume that higher values of EPI are associated with higher levels of EAS.

Many firms in the sample are multinational corporations. For these firms, EPI corresponds to the EPI value for the firm's country of origin, consistent with the fact that the top management teams of multinational corporations are typically dominated by country-of-origin nationals (Ferner, 1997). Accordingly, several studies have shown persistent country-of-origin effects in multinational corporations (Harzing & Sorge, 2003; McGahan & Victer, 2010), indicating that the management of international firms is largely determined by the features of the country of origin. Consequently, it seems reasonable to expect that strategic choices such as general adoption of ISO 14001 across a firm's sites are made by managers who are heavily influenced by the societal context of the country of origin.

Our model also controls for several firm- and country-specific factors. Thus, we introduce the dummy variable (QMS) to indicate whether the firm has a certified quality management system. We introduce this variable to capture potential learning effects from the implementation of a quality management system (Albuquerque, Bronnenberg, & Corbett, 2007; Darnall, Henriques, & Sadorsky, 2008; Vastag, 2004). Likewise, we account for the capital intensity of the

<sup>&</sup>lt;sup>4</sup>Data on EPI can be freely downloaded online (https://epi.envirocenter.yale.edu/).



# FIGURE 2 Countries included in the sample

TABLE 1 Number of observations of certified and noncertified firms by region
--

Region	Certified firms	Noncertified firms	Percentage
Asia/Pacific	996	959	29.%
EMEA (Europe, the Middle East, and Africa)	1,451	1,503	43.9%
Latin America	115	178	4.4%
North America	258	1,273	22.7%
Total	2,820	3,913	100%

 TABLE 2
 Number of observations of certified and noncertified firms by activity sector

Sector	ISIC Rev.4 section (divisions)	Certified firms	Noncertified firms	Percentage
Accommodation and food service	A (01–03)	8	5	0.19%
Administrative and support service activities	B (05–09)	223	377	8.91%
Agriculture, forestry, and fishing	C (10-33)	1,740	626	35.14%
Construction	D and E (35–39)	166	219	5.72%
Finance and insurance	F (41-43)	103	77	2.67%
Health care and social assistance	G (45,46)	31	74	1.56%
Information	G (47)	25	405	6.39%
Manufacturing	H (49–53)	131	157	4.28%
Mining and quarrying	I (55–56)	16	152	2.5%
Other services	J (58–63)	111	341	6.71%
Professional, scientific, and technical services	K (64–66)	101	933	15.36%
Real estate	L (68)	31	342	5.54%
Retail trade	M (69–75)	100	140	3.56%
Transportation and storage	N (77-82)	33	41	1.1%
Utilities	Q (86-88)	0	21	0.31%
Wholesale trade	S (94–96)	1	3	0.06%
Total		2,820	3,913	100%

TABLE 3 Means, standard deviations, and correlation coefficients

	,		,							
Variables	Mean	SD	1	2	3	4	5	6	7	8
RCO <sub>2</sub>	223.91	616.07	1							
ROA	4.99	10.37	-0.071***	1						
ISO	33.21	42.99	-0.052**	0.001	1					
EPI	72.32	11.90	0.071***	-0.027	-0.016	1				
SIZE	9.19	1.88	-0.118***	-0.008	0.244***	-0.048***	1			
QMS	0.43	0.49	-0.076***	0.003	0.552***	-0.068***	0.277***	1		
GDP	10.45	0.76	0.135***	-0.053***	-0.128***	0.566***	0.001	-0.153***	1	
KL	1.83	1.92	-0.491***	-0.103***	0.025**	-0.173***	-0.245***	-0.036**	-0.269***	1
VIF			1.39	1.52	1.39	1.35	1.46	1.40	1.37	1.35

Abbreviations: EPI, Environmental Performance Index; GDP, gross domestic product per capita; RCO<sub>2</sub>, rate of CO<sub>2</sub> emissions; ROA, return on asset; SD, standard deviation; VIF, variance inflation factor.

\*\*\*Significant at 0.1%.

\*\*Significant at 1%.

\*Significant at 5%.

firm (*KL*), measured as the ratio of assets to the total number of employees (Lee & Min, 2015). In principle, we expect that more capital-intensive production processes require a higher quantity of energy consumption and thus higher carbon emission levels. Furthermore, we control for the country's level of economic development by means of the logarithm of the *GDP* (e.g., Mertzanis, Basuony, & Mohamed, 2019). Finally, each model specification also includes industry, country, and year dummies.

Descriptive statistics and correlations of the study variables are shown in Table 3. The mean value of ISO 14001 adoption is 33.21%, which indicates that, on average, the firms in our sample have obtained ISO 14001 certification for approximately one third of their facilities. With respect to the average size of firms included in the sample, the mean number of employees is 9,798 (the natural logarithm is 9.19).

To check for multicollinearity, we assess the bivariate correlations and the variance inflation factor (VIF) values. The correlation values among all variables are generally low to moderate, suggesting that there is low risk of collinearity issues or redundancies. The absence of multicollinearity in our estimated models is further indicated by the maximum VIF value of 1.52, which is well below the suggested cutoff of 10 (Kutner, Nachtsheim, Neter, & Li, 2005).

# 3.3 | Empirical modeling

We use a two-step system generalized method of moments (GMMs; Stata 14 xtabond2 command) to test our hypotheses. The GMM is treated as a dynamic panel and can solve the problem of endogeneity associated with dynamic panel data (Schultz, Tan, & Walsh, 2010; Ullah, Akhtar, & Zaefarian, 2018). A two-step GMM model provides more efficient estimates for the involved coefficients than one-step estimators and avoids the loss of too many observations typically associated with one-step GMM (Ullah et al., 2018). The following regression model is estimated: 
$$\begin{split} y_{it} &= \alpha_1 y_{it-1} + \alpha_2 y_{it-2} + \beta_1 ISO_{it} + \beta_2 EPI_{it} + \beta_3 SIZE_{it} + \beta_4 ISO_{it} EPI_{it} + \beta_5 ISO_{it} SIZE_{it} \\ &+ \tau_1 KL_{it} + \tau_2 QMS_{it} + \tau_3 GDP_{it} + \gamma Industry_s + \lambda Country_j + \delta Year_t + \varepsilon_{it}, \end{split}$$

Business Strategy and the Environment 961

where  $y_{it-1}$  indicates 1-year lag of the dependent variables (ROA and RCO<sub>2</sub>) and  $y_{it-2}$  denotes a 2-year lag of the dependent variables; *Industry*<sub>s</sub> is a vector of industry-specific dummy variables; *Country*<sub>j</sub> is a vector of country-specific dummy variables; *Year*<sub>t</sub> is a vector of time-specific dummy variables;  $\alpha$ ,  $\beta$ ,  $\tau$ ,  $\gamma$ ,  $\delta$ , and  $\lambda$  are regression coefficients; and  $\varepsilon_{it}$  is the disturbance term.

The lags are included as independent variables in our GMM model as suggested by Ullah et al. (2018). Following Canh, Schinckus, and Thanh (2019), the validity of the instruments in GMM is tested with the Hansen test, which is used to determine whether the econometric model is valid and whether the instruments are robust. Furthermore, to examine the validity of a strong exogeneity assumption, we use the Arellano-Bond test AR (2) to estimate autocorrelation under the null hypothesis that the error terms of two different periods are uncorrelated.

# 4 | RESULTS

Tables 4 and 5 report the system GMM parameter estimates along with the relevant diagnostic tests. Table 4 shows the estimations considering  $RCO_2$  as the dependent variable, whereas Table 5 reports the estimations with *ROA* as the dependent variable. In each table, Model 1 contains the control variables and the variable *ISO*. Model 2 incorporates the interaction term between *ISO* and *firm size* to test H3 and H4, while Model 3 introduces the interaction term between *ISO* and *EPI* to test H5, H6a, and H6b. Finally, Model 4 includes the two pairwise interaction terms to account for possible multicollinearity among the interaction terms.

First, we start with the results of the impact of ISO 14001 on firms' environmental and economic performance, which are the focus

# TABLE 4 Impact of ISO 14001 on environmental performance (RCO<sub>2</sub>)

2 an

	Model 1	Model 2	Model 3	Model 4
L1.RCO <sub>2</sub>	0.003 (0.001)**	0.003 (0.002)	0.002 (0.001)	0.001 (0.001)
L2.RCO <sub>2</sub>	0.022 (0.002)***	0.023 (0.001)***	0.022 (0.002)***	0.023 (0.002)***
ISO	-0.845 (0.050)***	-0.862 (0.051)***	-0.747 (0.052)***	-0.780 (0.054)***
EPI	-0.431 (0.019)***	-0.432 (0.020)***	-0.329 (0.022)***	-0.337 (0.054)***
SIZE	-4.812 (3.730)	-3.064 (3.413)	-5.185 (3.667)	-5.345 (3.641)
ISO * SIZE		0.011 (0.031)		0.036 (0.029)
ISO * EPI			0.336 (0.025)***	0.326 (0.026)***
GDP	0.007 (0.012)	0.015 (0.012)	0.016 (0.012)	0.021 (0.012)
KL	-0.497 (0.008)***	-0.499 (0.008)***	-0.486 (0.007)***	-0.490 (0.008)***
QMS	-0.073 (0.008)***	-0.071 (0.008)***	-0.065 (0.007)***	-0.065 (0.007)***
AR (1) p value	0.037	0.037	0.037	0.037
AR (2) p value	0.652	0.645	0.597	0.587
Hansen tests of overidentifying restrictions (p value)	0.118	0.120	0.145	0.164

Note: Standard errors are reported in parentheses. Year, industry, and country effects are included in the estimations.

Abbreviations: EPI, Environmental Performance Index; GDP, gross domestic product per capita; RCO<sub>2</sub>, rate of CO<sub>2</sub> emissions.

\*\*\*Significant at 0.1%.

\*\*Significant at 1%.

\*Significant at 5%.

### TABLE 5 Impact of ISO 14001 on economic performance (ROA)

	Model 1	Model 2	Model 3	Model 4
L1.ROA	-0.083 (0.004)***	-0.085 (0.004)***	-0.084 (0.004)***	-0.085 (0.004)***
L2.ROA	-0.098 (0.004)***	-0.098 (0.004)***	-0.098 (0.004)***	-0.098 (0.004)***
ISO	0.095 (0.012)***	0.092 (0.018)***	0.096 (0.013)***	0.096 (0.019)***
EPI	0.026 (0.007)***	0.022 (0.018)***	0.036 (0.007)***	0.033 (0.007)***
SIZE	0.041 (0.086)	0.040 (0.087)	0.038 (0.087)	0.025 (0.087)
ISO *SIZE		0.024 (0.003)***		0.025 (0.004)***
ISO *EPI			0.068 (0.012)***	0.069 (0.013)***
GDP	-0.061 (0.008)***	-0.056 (0.008)***	-0.065 (0.008)***	-0.062 (0.009)***
KL	-0.013 (0.004)***	-0.011 (0.005)**	-0.011 (0.005)**	-0.008 (0.005)
QMS	0.018 (0.005)***	0.014 (0.005)***	0.016 (0.005)***	0.013 (0.005)**
AR (1) p value	0.019	0.019	0.020	0.020
AR (2) p value	0.943	0.943	0.985	0.954
Hansen tests of overidentifying restrictions (p value)	0.119	0.138	0.148	0.166

Note: Standard errors are reported in parentheses. Year, industry, and country effects are included in the estimations.

Abbreviations: EPI, Environmental Performance Index; GDP, gross domestic product per capita; RCO<sub>2</sub>, rate of CO<sub>2</sub> emissions.

\*\*\*Significant at 0.1%.

\*\*Significant at 1%.

\*Significant at 5%.

of our two main hypotheses. As shown in Table 4, the coefficient of ISO is consistently negative and highly significant across models. That is, the more widespread the adoption of ISO 14001 within a firm, the lower the firm's carbon intensity (H1). Likewise, the coefficient of *ISO* is positive and highly significant across models in Table 5, indicating a direct association between ISO 14001 implementation and a firm's economic profitability. Our results therefore provide strong evidence in favor of H1 and H2.

In order to examine the moderating effects of firm size and EPI, we focus on the interaction terms of both variables with the *ISO* variable. To avoid potential multicollinearity problems, the variables used to create the interaction terms are mean centered as suggested by Aiken, West, and Reno (1991). Regarding the effect of firm size, the coefficient of the interaction term between *ISO* and *SIZE* is not statistically significant in Model 2 in Table 4. Thus, in our sample, firm size is not a contingent factor determining the relationship between ISO

Business Strategy and the Environment

14001 adoption and the  $RCO_2$ . Consequently, H3 is not supported. By contrast, the coefficient of the interaction term between *ISO* and *SIZE* is positive and significant in Model 2 in Table 5, indicating that the relationship between ISO 14001 adoption and profitability is stronger among larger firms as hypothesized in H4.

Finally, the interaction term between *ISO* and *EPI* is positive and statistically significant in explaining both the  $RCO_2$  (Table 4) and *ROA* (Table 5). This clearly indicates that the environmental awareness of the country moderates the relationship between ISO 14001 adoption and the profitability and environmental performance of the firm. The positive sign in the former case is consistent with our expectations as formulated in H5, indicating that ISO 14001 adoption results in higher economics benefits for firms in societies with high environmental awareness. In the latter case, the positive sign suggests that the difference in the  $RCO_2$  between firms adopting ISO 14001 and nonadopters is greater in countries with low EAS than in countries with high EAS, thus providing empirical support for H6a.

Additionally, we run the above GMM models including the lags of both the dependent (i.e., ROA and  $RCO_2$ ) and independent variables (i.e., ISO) as instruments. Likewise, we use an alternative measure of environmental performance (e.g.,  $CO_2$  divided by total assets) used in some previous studies (e.g., Nishitani et al., 2012). The results (not shown here) and conclusions do not vary with these changes in the model specification.

# 5 | VALIDITY AND ROBUSTNESS CHECKS

To ensure the validity and robustness of our results, we conduct various analyses to address common sources of endogeneity: omitted variable bias, unobserved heterogeneity, and dynamic endogeneity. First, we employ Heckman's two-step procedure, which is commonly used to control for possible selection bias (Hamilton & Nickerson, 2003; Kong, Guo, Wang, Sui, & Zhou, 2020). The Heckman two-step procedure uses two equations to address self-selection. In the first step, called the "selection equation," the probability of adopting ISO 14001 is analyzed with a probit model because the dependent variable is a dummy variable taking a value of 1 when a firm adopts ISO 14001 and 0 otherwise. The main purpose of the first equation is to compute the correction factor, called the inverse Mills ratio (IMR). The second step is an ordinary least squares (OLS) regression, named the "outcome equation," with the correction factor IMR included as a regressor. Table 6 reports the estimates for the two Heckman models (i.e., with *ROA* and *RCO*<sub>2</sub> as dependent variables). Columns 1 and 2 show the results of the first step of the Heckman procedure for the ROA and RCO<sub>2</sub> regressions, respectively, whereas Columns 3 and 4 show the results of the second step. The estimated coefficients for IMR in Columns 3 and 4 are not statistically significant in any case, indicating that selection bias is not a significant issue in our model.

Second, we perform the Durbin-Wu-Hausman test to check the endogeneity of the variables and determine whether the results reported under the OLS models are consistent (Schultz et al., 2010). The Durbin-Wu-Hausman test statistics are reported in Table 7. The results show that the two independent variables presented in Columns 3 and 4 of Table 6 (firm size and capital intensity) are endogenously determined; therefore, the OLS estimates are unreliable and inconsistent.

A second source of endogeneity, unobservable heterogeneity, occurs when an omitted factor affects both the dependent and independent variables and is commonly remedied by fixed- and random-effects estimations. We note, however, that random- and fixed-effects panel specifications only produce consistent parameter estimates under the assumption of strict exogeneity, that is, the absence of a correlation between the explanatory variables and the error term of the model at each and every point in time. By definition, the assumption of strict exogeneity is necessarily violated when the model includes lags of the dependent variable, as is the case here, which should be quite common given the dynamic nature of many economic phenomena.

Critical assumptions for the validity of GMM estimates are that the instruments are exogenous (Hansen test) and that second-order

TABLE 6 Estimates of Heckman's two-step model

	Heckman's first step (probability of adopting ISO 14000)		Heckman's second step (	OLS)	
	(1)	(2)	(3)	(4)	
	ROA	RCO <sub>2</sub>	ROA	RCO <sub>2</sub>	
ISO	-	_	0.053 (0.037)	0.169 (0.069)	
EPI	-0.643 (0.660)	-0.478 (0.886)	0.052 (0.306)	-0.715 (0.605)	
SIZE	0.298 (0.021)***	0.316 (0.027)***	-0.128 (0.009)***	0.057 (0.018)**	
GDP	0.168 (0.311)	0.513 (0.448)	0.068 (0.014)	0.059 (0.302)	
KL	0.008 (0.032)	-0.081 (0.051)	-0.202 (0.014)***	0.070 (0.032)	
QMS	1.143 (0.054)***	1.189 (0.070)***	-0.006 (0.031)	-0.077 (0.059)	
IMR	-	_	-1.78 (2.78)	1.06 (6.49)	
R <sup>2</sup>	0.53	0.54	0.25	0.61	

Abbreviations: EPI, Environmental Performance Index; GDP, gross domestic product per capita; IMR, inverse Mills ratio; OLS, ordinary least squares; RCO<sub>2</sub>, rate of CO<sub>2</sub> emissions.

#### TABLE 7 Durbin-Wu-Hausman test statistics

	ROA		RCO <sub>2</sub>		
	F statistic	p value	F statistic	p value	
ISO	0.14	0.70	0.11	0.73	
EPI	0.60	0.43	0.27	0.60	
SIZE	14.57	0.001	10.16	0.001	
GDP	0.01	0.90	0.01	0.93	
Capital intensity	104.62	0.001	109.55	0.001	
QMS	0.05	0.82	0.01	0.95	

Abbreviations: EPI, Environmental Performance Index; GDP, gross domestic product per capita; RCO<sub>2</sub>, rate of CO<sub>2</sub> emissions.

serial correlations of the error term (AR2) are not present. The GMM model removes endogeneity by using internal instruments in the estimation. Specifically, the past value of the variable (including the lagged values of the dependent variable as an explanatory variable in the model) is subtracted from the current value (Roodman, 2009; Ullah et al., 2018). As shown in Tables 4 and 5, the Hansen statistics are all insignificant across the GMM models, which indicate that the instrumental variables are valid. Moreover, in the Arellano-Bond (AR) test, the significant first-order AR (1) and the insignificant second-order AR (2) error terms indicate the absence of a secondorder correlation.

#### 6 DISCUSSION

This research provides evidence that ISO 14001 adoption contributes to reducing the CO<sub>2</sub> emissions intensity and increasing the profitability of firms. Thus, in general, the standard brings both environmental and economic benefits. Furthermore, our results reveal that the impact of ISO 14001 adoption is contingent on both firm-level- and country-level-specific factors. First, whereas the previous literature tends to consider firm size as a factor influencing the choice of EMS adoption (Baek, 2017; King & Lenox, 2001; Nishitani, 2009; Ozusaglam et al., 2018), our study focuses on how size determines the environmental and economic consequences of ISO 14001 implementation. Our results indicate that firm size enhances the increase in profitability attributed to ISO 14001 adoption. By contrast, the relationship between ISO 14001 adoption and the RCO<sub>2</sub> does not differ significantly as a function of firm size.

The variable used to measure environmental performance in our study might arguably explain the nonsignificant moderator effect of firm size. Air pollution is highly visible, and external audiences are usually worried to a greater extent about this type of pollution (Dunlap's, 1994; Gallup, 2005). Thus, to satisfy social concerns, firms may prioritize limiting air pollution over reducing other, less-visible pollutants (Prakash & Potoski, 2014). This might bias the implementation of ISO 14001 by giving more relevance to processes aimed at reducing CO<sub>2</sub> emissions. If so, the impact of ISO 14001 on CO<sub>2</sub> emissions may not vary substantially with company size because

companies tend to dedicate their efforts and limited resources to abating this specific type of pollution. Future research exploring whether the environmental impact of ISO 14001 adoption varies with firm size should consider other pollutants, such as the volume of waste or water pollution.

Second, with a few exceptions (e.g., Garrido et al., 2020; Prakash & Potoski, 2014), the moderating role of country-specific features in the outcomes of ISO 14001 adoption has been underexplored. As Boiral et al. (2018) note, the lack of international studies may explain the absence of analyses addressing country-specific factors. In this respect, our research analyzes the extent to which the EAS influences the consequences of standard adoption. We find that the relative economic impact of adopting ISO 14001 is greater in countries with high environmental awareness than in countries where protection of the environment is a less relevant issue. This result supports our thesis that firms embedded in societies with high environmental concern may reap more benefits from the operational cost savings and improved image resulting from ISO 14001 adoption. With respect to the relative environmental impact of ISO 14001, we provide evidence that the marginal or incremental value of adopting this EMS is higher in countries with low EAS. In other words, the contribution of ISO 14001 implementation to improving the environmental management of firms is greater in countries with lower environmental concerns. This is consistent with the premise that the environmental management of firms from high EAS countries is higher at baseline (before ISO 14001 adoption), and therefore, the improvement in environmental performance because of ISO implementation is smaller than in low EAS countries.

Our findings have potential policy and managerial implications. With respect to policy, our results show that ISO 14001 adoption may increase the profitability and reduce the RCO<sub>2</sub> of firms, and thus, it seems appropriate for governments to design policies and initiatives intended to facilitate the implementation of this EMS. Widespread diffusion of ISO 14001, particularly in those sectors that contribute most to greenhouse gas emissions (e.g., manufacturing and transport sectors), would support the global strategy of decarbonizing the economy. As the effectiveness of ISO 14001 in reducing CO<sub>2</sub> emissions is higher in countries where EAS is low, governments in these settings could place extra emphasis on promoting the diffusion of this environmental standard. Likewise, as the diffusion of ISO 14001 seems to be linked to enhanced firm productivity and competitiveness, the promotion of standard adoption by governments could also foster economic growth and wealth creation within the country.

Regarding managerial implications, our results show that adoption of ISO 14001 is a wise strategic choice, as its implementation allows firms to not only reduce their environmental impact but also achieve higher profitability. As both benefits are present regardless of the country of the firm, it can be said that ISO 14001 is an effective management tool in general. However, it is important to highlight that the economic benefits of ISO 14001 are highest for large firms in countries with high environmental awareness. Therefore, managers of such firms should be aware of the extra advantage they may secure from adopting ISO 14001.

The international, multisectorial, and longitudinal character of our sample enables proper accounting for potential bias arising from country-, sector-, and time-specific factors. However, the fact that our sample consists exclusively of publicly listed firms could affect the generalizability of the results. The activities of listed firms may be subject to greater public scrutiny because of their high visibility and media coverage, and the higher control that external audiences exert on publicly listed firms may increase the extent of integration of the procedures of ISO 14001. Under a high level of public scrutiny, the attractiveness of symbolically implementing the standard decreases because the chances of detection and punishment are very high. Therefore, listed companies may be more likely to substantively integrate ISO 14001 procedures, thereby enhancing the impact of adoption on performance (Aravind & Christmann, 2011; Castka & Prajogo, 2013; Lannelongue et al., 2014).

Finally, we note that most previous studies treat the adoption of ISO 14001 as a binary choice (Aragón-Correa et al., 2020). This treatment has been recently challenged by several authors who argue that there are differences in the scope of ISO 14001 adoption among firms. Specifically, they distinguish between symbolic and substantive implementation of this environmental standard (e.g., Aravind & Christmann, 2011; Garrido et al., 2020; Lannelongue et al., 2014). Importantly, our variable of ISO 14001 adoption, which measures the percentage of a firm's facilities awarded ISO 14001 certification, is a useful proxy of the extent to which firms commit to the standard. Future research should explore factors explaining why some firms globally adopt ISO 14001, while others prefer partial implementation at a few sites.

# ORCID

Pablo Arocena b https://orcid.org/0000-0002-4035-4597 Fedaous Zouaghi b https://orcid.org/0000-0003-1317-1135

### REFERENCES

- Aiken, L. S., West, S. G., & Reno, R. R. (1991). Multiple regression: Testing and interpreting interactions. Thousand Oaks, California: Sage.
- Albuquerque, P., Bronnenberg, B. J., & Corbett, C. J. (2007). A spatiotemporal analysis of the global diffusion of ISO 9000 and ISO 14000 certification. *Management Science*, 53(3), 451–468.
- Aragón-Correa, J. A., Marcus, A. A., & Vogel, D. (2020). The effects of mandatory and voluntary regulatory pressures on firms' environmental strategies: A review and recommendations for future research. *Academy of Management Annals*, 14(1), 339–365.
- Aravind, D., & Christmann, P. (2011). Decoupling of standard implementation from certification: Does quality of ISO 14001 implementation affect facilities' environmental performance? *Business Ethics Quarterly*, 21(1), 73–102.
- Baek, K. (2017). The diffusion of voluntary environmental programs: The case of ISO 14001 in Korea, 1996–2011. *Journal of Business Ethics*, 145(2), 325–336.
- Bansal, P., & Bogner, W. C. (2002). Deciding on ISO 14001: Economics, institutions, and context. Long Range Planning, 35(3), 269–290.
- Bansal, P., & Hunter, T. (2003). Strategic explanations for the early adoption of ISO 14001. Journal of Business Ethics, 46(3), 289–299.
- Bansal, P., & Roth, K. (2000). Why companies go green: A model of ecological responsiveness. Academy of Management Journal, 43(4), 717–736.

Berrone, P., Fosfuri, A., & Gelabert, L. (2017). Does greenwashing pay off? Understanding the relationship between environmental actions and environmental legitimacy. *Journal of Business Ethics*, 144(2), 363–379.

Business Strategy and the Environment 965

- Boiral, O. (2003). ISO 9000: Outside the iron cage. Organization Science, 14(6), 720-737.
- Boiral, O. (2007). Corporate greening through ISO 14001: A rational myth? *Organization Science*, 18(1), 127–146.
- Boiral, O. (2011). Managing with ISO systems: Lessons from practice. Long Range Planning, 44(3), 197–220.
- Boiral, O., Guillaumie, L., Heras-Saizarbitoria, I., & Tayo Tene, C. V. (2018). Adoption and outcomes of ISO 14001: A systematic review. International Journal of Management Reviews, 20(2), 411–432.
- Boiral, O., & Henri, J. F. (2012). Modelling the impact of ISO 14001 on environmental performance: A comparative approach. *Journal of Environmental Management*, 99, 84–97. https://doi.org/10.1016/j. jenvman.2012.01.007
- Briscoe, J. A., Fawcett, S. E., & Todd, R. H. (2005). The implementation and impact of ISO 9000 among small manufacturing enterprises. *Journal of Small Business Management*, 43(3), 309–330.
- Canh, N. P., Schinckus, C., & Thanh, S. D. (2019). Do economic openness and institutional quality influence patents? Evidence from GMM systems estimates. *International Economics*, 157, 134–169.
- Castka, P., & Prajogo, D. (2013). The effect of pressure from secondary stakeholders on the internalization of ISO 14001. *Journal of Cleaner Production*, 47, 245–252.
- Chen, C. M., & Ho, H. (2019). Who pays you to be green? How customers' environmental practices affect the sales benefits of suppliers' environmental practices. *Journal of Operations Management*, 65(4), 333–352.
- Chiarini, A. (2017). Setting strategies outside a typical environmental perspective using ISO 14001 certification. Business Strategy and the Environment, 26(6), 844–854.
- Christmann, P., & Taylor, G. (2006). Firm self-regulation through international certifiable standards: Determinants of symbolic versus substantive implementation. *Journal of International Business Studies*, 37(6), 863–878.
- Curkovic, S., & Sroufe, R. (2011). Using ISO 14001 to promote a sustainable supply chain strategy. *Business Strategy and the Environment*, 20 (2), 71–93.
- Danso, A., Adomako, S., Amankwah-Amoah, J., Owusu-Agyei, S., & Konadu, R. (2019). Environmental sustainability orientation, competitive strategy and financial performance. *Business Strategy and the Environment*, 28(5), 885–895.
- Darnall, N. (2006). Why firms mandate ISO 14001 certification. Business & Society, 45(3), 354–381.
- Darnall, N., & Edwards, D. Jr. (2006). Predicting the cost of environmental management system adoption: The role of capabilities, resources and ownership structure. *Strategic Management Journal*, 27(4), 301–320.
- Darnall, N., Henriques, I., & Sadorsky, P. (2008). Do environmental management systems improve business performance in an international setting? *Journal of International Management*, 14(4), 364–376.
- Darnall, N., Henriques, I., & Sadorsky, P. (2010). Adopting proactive environmental strategy: The influence of stakeholders and firm size. *Journal of Management Studies*, 47(6), 1072–1094.
- De Jong, P., Paulraj, A., & Blome, C. (2014). The financial impact of ISO 14001 certification: Top-line, bottom-line, or both? *Journal of Business Ethics*, 119(1), 131–149.
- Delmas, M. A., & Montes-Sancho, M. J. (2011). An institutional perspective on the diffusion of international management system standards: The case of the environmental management standard ISO 14001. Business Ethics Quarterly, 21(1), 103–132.
- Delmas, M. A., & Toffel, M. W. (2008). Organizational responses to environmental demands: Opening the black box. *Strategic Management Journal*, 29(10), 1027–1055.

966 WILEY Business Strategy and the Environment

Deming, W. E. (1986). Out of the crisis. Cambridge, MA: MIT Press.

- DiMaggio, P. J., & Powell, W. W. (1983). The iron cage revisited: Institutional isomorphism and collective rationality in organizational fields. American Sociological Review, 48, 147-160. https://doi.org/10. 2307/2095101
- Dunlap, R. (1994). International attitudes towards environment and development. In H. O. Bergesen, & G. Parmann (Eds.), Green globe yearbook of international cooperation on environment and development (pp. 115-126). Oxford, UK: Oxford University Press.
- Erauskin-Tolosa, A., Zubeltzu-Jaka, E., Heras-Saizarbitoria, I., & Boiral, O. (2020). ISO 14001, EMAS and environmental performance: A metaanalysis. Business Strategy and the Environment, 29(3), 1145-1159.
- Ferner, A. (1997). Country of origin effects and HRM in multinational companies. Human Resource Management Journal, 7(1), 19-37.
- Flammer, C. (2013). Corporate social responsibility and shareholder reaction: The environmental awareness of investors. Academy of Management Journal, 56(3), 758-781.
- Gallup. (2005, March). Environment pays price for China's economic boom. Retrieved from http://www.gallup.com/poll/15034/environmentpays-price-chinas-economic-boom.aspx
- Garrido, E., González, C., & Orcos, R. (2020). ISO 14001 and CO2 emissions: An analysis of the contingent role of country features. Business Strategy and the Environment, 29(2), 698-710.
- González, P., Sarkis, J., & Adenso-Díaz, B. (2008). Environmental management system certification and its influence on corporate practices. International Journal of Operations & Production Management, 28(11), 1021-1041
- González-Benito, J., & González-Benito, Ó. (2008). Operations management practices linked to the adoption of ISO 14001: An empirical analysis of Spanish manufacturers. International Journal of Production Economics, 113(1), 60-73.
- Graffin, S. D., & Ward, A. J. (2010). Certifications and reputation: Determining the standard of desirability amidst uncertainty. Organization Science, 21(2), 331-346.
- Hamilton, B. H., & Nickerson, J. A. (2003). Correcting for endogeneity in strategic management research. Strategic Organization, 1(1), 51-78.
- Harzing, A. W., & Sorge, A. (2003). The relative impact of country of origin and universal contingencies on internationalization strategies and corporate control in multinational enterprises: Worldwide and European perspectives. Organization Studies, 24(2), 187-214.
- He, W., & Shen, R. (2019). ISO 14001 certification and corporate technological innovation: Evidence from Chinese firms. Journal of Business Ethics, 158(1), 97-117.
- He, W., Yang, W., & Choi, S. J. (2018). The interplay between private and public regulations: Evidence from ISO 14001 adoption among Chinese firms. Journal of Business Ethics, 152(2), 477-497.
- Heras-Saizarbitoria, I., & Boiral, O. (2013). ISO 9001 and ISO 14001: Towards a research agenda on management system standards. International Journal of Management Reviews, 15(1), 47–65.
- Heras-Saizarbitoria, I., & Boiral, O. (2019). Faking ISO 9001 in China: An exploratory study. Business Horizons, 62(1), 55-64.
- Heras-Saizarbitoria, I., Landín, G. A., & Molina-Azorín, J. F. (2011). Do drivers matter for the benefits of ISO 14001? International Journal of Operations & Production Management, 31(2), 192-216.
- latridis, K., & Kesidou, E. (2018). What drives substantive versus symbolic implementation of ISO 14001 in a time of economic crisis? Insights from Greek manufacturing companies. Journal of Business Ethics, 148 (4) 859-877
- Iwata, K., Arimura, T., & Hibiki, S. (2010). An empirical analysis of determinants of ISO 14001 adoption and its influence on toluene emission reduction. JCER Economic Journal, 62, 16-38.
- Jacobs, B. W., Singhal, V. R., & Subramanian, R. (2010). An empirical investigation of environmental performance and the market value of the firm. Journal of Operations Management, 28(5), 430-441.

- Jiang, R. J., & Bansal, P. (2003). Seeing the need for ISO 14001. Journal of Management Studies, 40(4), 1047-1067.
- King, A. A., & Lenox, M. J. (2001). Does it really pay to be green? An empirical study of firm environmental and financial performance: An empirical study of firm environmental and financial performance. Journal of Industrial Ecology, 5(1), 105–116.
- King, A. A., Lenox, M. J., & Terlaak, A. (2005). The strategic use of decentralized institutions: Exploring certification with the ISO 14001 management standard. Academy of Management Journal, 48(6), 1091-1106.
- Kong, Q., Guo, R., Wang, Y., Sui, X., & Zhou, S. (2020). Home-country environment and firms' outward foreign direct investment decision: Evidence from Chinese firms. Economic Modelling, 85, 390-399.
- Kutner, M. H., Nachtsheim, C. J., Neter, J., & Li, W. (2005). Applied Linear Statistical Models (5th edition). New York: McGraw-Hill.
- Lange, D., & Washburn, N. T. (2012). Understanding attributions of corporate social irresponsibility. Academy of Management Review, 37(2), 300-326.
- Lannelongue, G., Gonzalez-Benito, O., & Gonzalez-Benito, J. (2014). Environmental motivations: The pathway to complete environmental management. Journal of Business Ethics, 124(1), 135-147.
- Lee, K. H., & Min, B. (2015). Green R&D for eco-innovation and its impact on carbon emissions and firm performance. Journal of Cleaner Production, 108, 534-542.
- Lo, C. K., Yeung, A. C., & Cheng, T. C. E. (2012). The impact of environmental management systems on financial performance in fashion and textiles industries. International Journal of Production Economics, 135 (2), 561-567.
- López-Fernández, M., & Serrano-Bedia, A. M. (2007). Organizational consequences of implementing an ISO 14001 environmental management system: An empirical analysis. Organization & Environment, 20(4), 440-459.
- McGahan, A. M., & Victer, R. (2010). How much does home country matter to corporate profitability? Journal of International Business Studies, 41(1), 142-165.
- McGuire, S. J., & Dilts, D. M. (2008). The financial impact of standard stringency: An event study of successive generations of the ISO 9000 standard. International Journal of Production Economics, 113(1), 3-22.
- McGuire, W. (2014). The effect of ISO 14001 on environmental regulatory compliance in China. Ecological Economics, 105, 254-264.
- Melnyk, S. A., Sroufe, R. P., & Calantone, R. (2003). Assessing the impact of environmental management systems on corporate and environmental performance. Journal of Operations Management, 21 (3), 329-351.
- Mertzanis, C., Basuony, M. A., & Mohamed, E. K. (2019). Social institutions, corporate governance and firm-performance in the MENA region. Research in International Business and Finance, 48, 75-96.
- Meyer, J. W., & Rowan, B. (1977). Institutionalized organizations: Formal structure as myth and ceremony. American Journal of Sociology, 83(2), 340-363
- Minutolo, M. C., Kristjanpoller, W. D., & Stakeley, J. (2019). Exploring environmental, social, and governance disclosure effects on the S&P 500 financial performance. Business Strategy and the Environment, 28 (6). 1083-1095.
- Molina-Azorín, J. F., Tarí, J. J., Claver-Cortés, E., & López-Gamero, M. D. (2009). Quality management, environmental management and firm performance: A review of empirical studies and issues of integration. International Journal of Management Reviews, 11(2), 197–222.
- Montiel, I., Husted, B. W., & Christmann, P. (2012). Using private management standard certification to reduce information asym -metries in corrupt environments. Strategic Management Journal, 33 (9), 1103-1113.
- Morrow, D., & Rondinelli, D. (2002). Adopting corporate environmental management systems: Motivations and results of ISO 14001 and EMAS certification. European Management Journal, 20(2), 159-171.

- Nguyen, Q. A., & Hens, L. (2015). Environmental performance of the cement industry in Vietnam: The influence of ISO 14001 certification. *Journal of Cleaner Production*, 96, 362–378.
- Nishitani, K. (2009). An empirical study of the initial adoption of ISO 14001 in Japanese manufacturing firms. *Ecological Economics*, *68*(3), 669–679.
- Nishitani, K., Kaneko, S., Fujii, H., & Komatsu, S. (2012). Are firms' voluntary environmental management activities beneficial for the environment and business? An empirical study focusing on Japanese manufacturing firms. *Journal of Environmental Management*, 105, 121–130. https://doi.org/10.1016/j.jenvman.2012.03.054
- Oliver, C. (1991). Strategic responses to institutional processes. Academy of Management Review, 16(1), 145–179.
- Orcos, R., & Palomas, S. (2019). The impact of national culture on the adoption of environmental management standards. *Cross Cultural & Strategic Management*, 26(4), 546–566.
- Oţoiu, A., & Grădinaru, G. (2018). Proposing a composite environmental index to account for the actual state and changes in environmental dimensions, as a critique to EPI. *Ecological Indicators*, 93, 1209–1221.
- Ozusaglam, S., Robin, S., & Wong, C. Y. (2018). Early and late adopters of ISO 14001-type standards: Revisiting the role of firm characteristics and capabilities. *The Journal of Technology Transfer*, 43(5), 1318–1345.
- Paulraj, A., & De Jong, P. (2011). The effect of ISO 14001 certification announcements on stock performance. *International Journal of Operations & Production Management*, 31(7), 765–788.
- Peng, M. W., Sun, S. L., Pinkham, B., & Chen, H. (2009). The institutionbased view as a third leg for a strategy tripod. Academy of Management Perspectives, 23(3), 63–81.
- Potoski, M., & Prakash, A. (2005). Green clubs and voluntary governance: ISO 14001 and firms' regulatory compliance. American Journal of Political Science, 49(2), 235–248.
- Prakash, A., & Potoski, M. (2014). Global private regimes, domestic public law: ISO 14001 and pollution reduction. *Comparative Political Studies*, 47(3), 369–394.
- Psomas, E. L., Fotopoulos, C. V., & Kafetzopoulos, D. P. (2011). Motives, difficulties and benefits in implementing the ISO 14001 Environmental Management System. *Management of Environmental Quality: An International Journal, 22*, 502–521. https://doi.org/10.1108/1477 7831111136090
- Radhouane, I., Nekhili, M., Nagati, H., & Paché, G. (2018). The impact of corporate environmental reporting on customer-related performance and market value. *Management Decision*, 56, 1630–1659. https://doi. org/10.1108/MD-03-2017-0272
- Rindova, V. P., Pollock, T. G., & Hayward, M. L. (2006). Celebrity firms: The social construction of market popularity. Academy of Management Review, 31(1), 50–71.
- Rondinelli, D., & Vastag, G. (2000). Panacea, common sense, or just a label?: The value of ISO 14001 environmental management systems. *European Management Journal*, 18(5), 499–510.
- Roodman, D. (2009). How to do xtabond2: An introduction to difference and system GMM in Stata. *The Stata Journal*, 9(1), 86–136.
- Russo, M. V. (2009). Explaining the impact of ISO 14001 on emission performance: A dynamic capabilities perspective on process and learning. *Business Strategy and the Environment*, 18, 307–319.
- Schneider, S. C., & De Meyer, A. (1991). Interpreting and responding to strategic issues: The impact of national culture. *Strategic Management Journal*, 12(4), 307–320.
- Schoenherr, T. (2012). The role of environmental management in sustainable business development: A multi-country investigation. *International Journal of Production Economics*, 140(1), 116–128.
- Schultz, E. L., Tan, D. T., & Walsh, K. D. (2010). Endogeneity and the corporate governance-performance relation. Australian Journal of Management, 35(2), 145–163.

- Schylander, E., & Martinuzzi, A. (2007). ISO 14001–experiences, effects and future challenges: A national study in Austria. Business Strategy and the Environment, 16(2), 133–147.
- Suchman, M. C. (1995). Managing legitimacy: Strategic and institutional approaches. Academy of Management Review, 20(3), 571–610.
- Szymanski, M., & Tiwari, P. (2004). ISO 14001 and the reduction of toxic emissions. *The Journal of Policy Reform*, 7(1), 31–42.
- Tang, A. K., Lai, K. H., & Cheng, T. C. E. (2012). Environmental governance of enterprises and their economic upshot through corporate reputation and customer satisfaction. *Business Strategy and the Environment*, 21(6), 401–411.
- Tarí, J. J., Heras-Saizarbitoria, I., & Pereira, J. (2013). Internalization of quality management in service organizations. *Managing Service Quality*, 23(6), 456–473.
- Tarí, J. J., Molina-Azorín, J. F., Pereira-Moliner, J., & López-Gamero, M. D. (2020). Internalization of quality management standards: A literature review. *Engineering Management Journal*, 32(1), 46–60.
- Testa, F., Boiral, O., & Iraldo, F. (2018). Internalization of environmental practices and institutional complexity: Can stakeholders' pressures encourage greenwashing? *Journal of Business Ethics*, 147(2), 287–307.
- Testa, F., Rizzi, F., Daddi, T., Gusmerotti, N. M., Frey, M., & Iraldo, F. (2014). EMAS and ISO 14001: The differences in effectively improving environmental performance. *Journal of Cleaner Production*, 68, 165–173.
- Treacy, R., Humphreys, P., McIvor, R., & Lo, C. (2019). ISO14001 certification and operating performance: A practice-based view. *International Journal of Production Economics*, 208, 319–328.
- Turk, A. M. (2009). ISO 14000 environmental management system in construction: An examination of its application in Turkey. *Total Quality Management*, 20(7), 713–733.
- Ullah, S., Akhtar, P., & Zaefarian, G. (2018). Dealing with endogeneity bias: The generalized method of moments (GMM) for panel data. *Industrial Marketing Management*, 71, 69–78.
- Vastag, G. (2004). Revisiting ISO 14000 diffusion: A new "look" at the drivers of certification. Production and Operations Management, 13(3), 260–267.
- Waxin, M. F., Knuteson, S. L., & Bartholomew, A. (2020). Outcomes and key factors of success for ISO 14001 certification: Evidence from an emerging Arab Gulf country. *Sustainability*, 12(1), 258.
- Wendling, Z. A., Emerson, J. W., Esty, D. C., Levy, M. A., & de Sherbinin, A. (2018). 2018 Environmental Performance Index. New Haven, CT: Yale Center for Environmental Law & Policy. https://epi.yale.edu/
- Xu, X. D., Zeng, S. X., Zou, H. L., & Shi, J. J. (2016). The impact of corporate environmental violation on shareholders' wealth: A perspective taken from media coverage. *Business Strategy and the Environment*, 25(2), 73–91.
- Yin, H., & Schmeidler, P. J. (2009). Why do standardized ISO 14001 environmental management systems lead to heterogeneous environmental outcomes? *Business Strategy and the Environment*, 18(7), 469–486.
- Zeng, S. X., Tam, C. M., Tam, V. W., & Deng, Z. M. (2005). Towards implementation of ISO 14001 environmental management systems in selected industries in China. *Journal of Cleaner Production*, 13(7), 645–656.

How to cite this article: Arocena P, Orcos R, Zouaghi F. The impact of ISO 14001 on firm environmental and economic performance: The moderating role of size and environmental awareness. *Bus Strat Env.* 2021;30:955–967. <u>https://doi.org/</u>10.1002/bse.2663

967